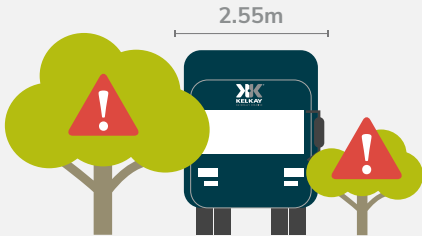
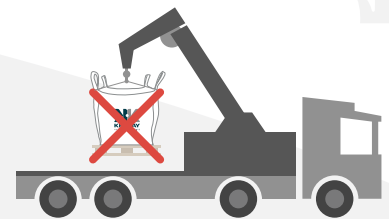


# HOME DELIVERY SERVICE

Please ensure you meet the below requirements before you place an order...



**NO OBSTACLES**  
Access for the heavy goods vehicle must be sufficiently wide and free of obstacles.

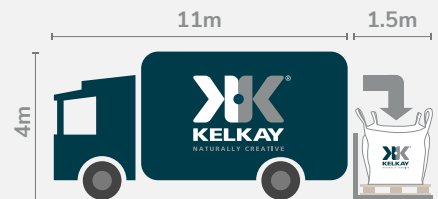


**NO HIAB DELIVERY**  
Goods are delivered using a tail lift at the rear of the vehicle with a hand pump truck.



**LEVEL GROUND**  
Access must be smooth and level with no slopes.

**SUFFICIENT VEHICLE ACCESS**  
Delivery will be made to the nearest kerbside or hard-standing area, goods cannot be left on public road or pavement.



**NO LOOSE SURFACES**  
Hand pump trucks will not operate on soft ground or loose gravel. Goods cannot be pushed uphill, downhill or across lawns.



**DELIVERY SCHEDULE**  
All orders will be delivered within 7-10 working days. Monday to Friday, between 8am and 5pm. You will receive a phone call to schedule your delivery.



**AVOID EXTRA DELIVERY CHARGES**  
If the delivery cannot be signed for, the goods will be taken back to the depot and re-delivered another day - a re-delivery charge will apply. Cancellations once the product has been dispatched will incur a delivery charge plus a return to base charge.

**ORDERS PLACED MUST ADHERE TO THE ABOVE CRITERIA, AS YOU WILL STILL BE CHARGED FOR ANY FAILED DELIVERIES.**